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NEWS AND PRODUCT UPDATES YOU NEED TO KNOW

Here's a collection of recent Sage 100 news and product updates we think you should know.

Recent Sage 100 Software Updates

Sage recently announced the release of three software updates including **Sage 100 2025.1**, **Sage 100 2024.3**, and **Sage 100 Payroll Version 2.52.2**. All three updates primarily deliver program fixes along with a couple of product enhancements. In particular, Sage 100 2025.1 includes the integration of [Sage HR](#) to Sage 100 Payroll - an all-in-one HR solution for growing businesses.



Click to get more detail on [What's New in Sage 100 2025.1](#)

Program Fix for Minimized Tasks on Windows 11

Sage has released a fix for **Sage 100 2023.5** to resolve an issue where tasks may open minimized or out-of-focus on Windows 11 2024 Update (version 24H2). To resolve the issue, download the file from the [Sage Customer Portal](#) and apply the update to your installation.



Be sure to contact us if you need assistance.

Announcing Sage CRM 2025 R1

Sage CRM 2025 R1 is now available and provides a few new enhancements including:

- Modernization of Exchange Online Integration along with security updates
- CRM Dashboard and User Interface Enhancements
- Resolved Microsoft Exchange synchronization issues where appointments were synced with incorrect times and/or durations

In addition, a new update for the Sage CRM integration component for Sage 100 is now available.



Check out the [Sage CRM 2025 R1 Release Notes](#) for full details.

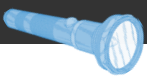
Sage 100 2025 Documentation and Resources

As we covered in our previous newsletter, Sage 100 2025 was released earlier this year introducing a nice range of new features including over 25 that came directly from customer and partner feedback. Here are some helpful resources to get you up to speed on what's new.

- [Sage 100 2025 Overview video](#) showing detailed demo of new feature.
- [Sage 100 2025 documentation](#), release notes, FAQs, and more.
- [Sage 100 2025 Upgrade Checklists](#) to guide you through migration from older versions



[Contact us](#) with any questions or to request help with an upgrade.



SPOTLIGHT: SAGE ALERTS & WORKFLOW

Stay on Track with Automated Alerts for Sage 100

In business, making timely decisions is critical to preserving profit, keeping customers happy, and addressing a tiny issue before it becomes a big problem. That's where **Sage Alerts & Workflow** comes in, continuously monitoring your Sage 100 system for time-sensitive conditions and alerting the right people, right away. Let's take a closer look.

Your ERP Watchdog

The "alerts" function of Sage Alerts & Workflow monitors your Sage 100 system 24/7 for time-sensitive conditions and then quickly notifies the right people.

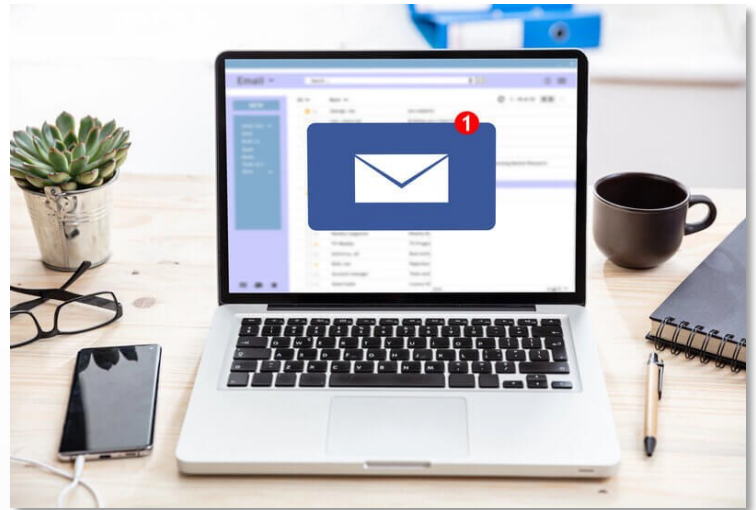
This "invisible assistant" and advanced warning system can trigger alerts to staff, managers, and executives by email, instant messenger, text, and more for situations such as:

- Overdue invoices or unfulfilled orders
- Inactive customers and projects
- Low inventory, out of stock items, or shipment delays
- Price changes, low margins, or big discounts

Leverage over 85 pre-configured business conditions built for Sage 100 or create your own custom alerts.

More Than Just a Heads Up

Awareness is great. But taking action is important too. That's where the "workflow" function comes in. You can configure Sage Alerts & Workflow to automatically execute tasks like generating and emailing a report, sending invoices, notifying customers, placing overdue customers on hold, triggering database updates in Sage 100, and much more.



Simple Reporting and Easy to Use

Reporting is simplified with Sage Alerts & Workflow, which can automatically generate key analytical reports including sales pipeline, vacation and sick time, aged receivables, open payables and more, providing the insight needed to make quick and strategic decisions.

Perhaps best of all, you can be up and running on Sage Alerts & Workflow and leveraging pre-built alerts and event triggers in less than a day - with little to no technical knowledge required to use the powerful application.

More Timely Decisions and Action

[Contact us](#) if you'd like to learn more about how Sage Alerts & Workflow can help you get paid faster, monitor inventory, automate sales activity and customer follow up, keep employees and managers informed, respond to errors and exceptions more quickly, automatically generate reports, and keep your business alert 24/7.



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