



# Dilemma

Inexperienced network IT firm handling the company's Sage 100 support single-handedly ***shut their payroll system down the day before payday ... Client frantic!***

# Solution

VBCC Consulting Manager, Buffy Lubinski, was able to:

1. Quickly jump on the case
2. Assess the situation
3. Get their system back up and running asap

**In conclusion, when an inexperienced network IT firm is handling your Sage support, it is likely something could go wrong. VBCC has over 25 years of experience and has a reputation of getting the job done and saving the day.**

**In this situation, employees were paid on time and our client was extremely happy and grateful!**